

## Sr. Technical Services Engineer

### Description:

Engineer will be responsible for day-to-day customer issues as an escalation from lower level technician's and will have ongoing interaction and operational projects in our own Network Operation Center systems in our Tier three data center. Any candidate must have extensive knowledge in Microsoft Server 2008, 2012, 2016, XP, vista, 8, 10, SQL DNS some VMware ESXi vCenter, and Veeam experience is a plus. CorKat Data Solutions runs a mixed environment of equipment vendors on both the compute stacks as well as networking components as such the candidate will need to be able to quickly adapt to needs. Candidates must be available to participate in our on call rotation and work after hours. Candidate must be able to adapt quickly to configure the above mentioned devices to accomplish task that fall under their area of rolls responsibilities. In addition to the technical background of the candidate they need to be able to articulate needs, make suggestions, take feedback and be a team player in a 24/7 environment.

### Responsibilities:

- Remote, phone and office support for company personnel and customers
- Systems, Network and Backup management
- Maintenance and upgrades to network, storage and server platforms
- Build customer environments for our Platform and Infrastructure as a Service products
- Virtual machine and template creation as needed

### Qualifications:

- 5 years system administration experience or Bachelor's Degree
- Certifications required: MCSE, VCAP (helpful)
- Firm understanding of networking concepts including: Internet Protocol (IPv4 and IPv6 addressing), Virtual Local Area Networks, Layer 2 switching, Layer 3 routing and Dynamic Host Configuration Protocol and Domain Name Systems.
- 2 Year Veeam experience

### Compensation:

- \$75,000-100,000 annually
- Employer pays half of employee's health insurance.
- PTO. 2 week paid vacation after 1 year
- 401K